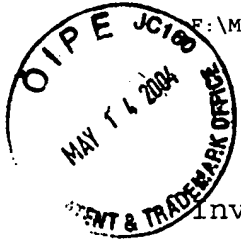


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Daniel Guy Stephens, Jr., Edwin Powali, and
Stephen Lombard

Serial No.: 09/702,483

Filing Date: October 31, 2000

For: SYSTEM AND METHOD FOR SECURE MANAGEMENT OF REMOTE
SYSTEMS

Group Art Unit 2131
Klimach, P.W., Examiner

2800 S.W. Third Avenue
Historic Coral Way
Miami, Florida 33129
May 14, 2004

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Technology Center 2100

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

A M E N D M E N T

Dear Sir:

In response to the Office Action dated December 3, 2003,
please amend the above-referenced application as follows:

Amendment to the Specification begins on page 2 of this
paper.

Amendments to the Claims are reflected in the listing of
claims which begins on page 3 of this paper.

05/27/2004 KWATSON 00000001 131227 09702483
Remarks begin on page 13 of this paper.

01 FC:1201 86.00 DA